



## Quality Management System

- [Quality Policy Statement of the General Director of the Agency](#) [1]
- [The certificate ISO 9001: 2008 issued by the company SRAC CERT LLC](#) [2]
- [International certificate ISO 9001: 2008 issued by the company IQNet](#) [3]
- [Customer Satisfaction Survey](#) [4]

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### Links

[1] <http://agepi.gov.md/sites/default/files/2016/07/Declaratia-de-politica.pdf>

[2] [http://agepi.gov.md/sites/default/files/2015/09/certificat\\_iso\\_srac.pdf](http://agepi.gov.md/sites/default/files/2015/09/certificat_iso_srac.pdf)

[3] [http://agepi.gov.md/sites/default/files/2015/09/certificat\\_iso\\_ionet.pdf](http://agepi.gov.md/sites/default/files/2015/09/certificat_iso_ionet.pdf)

[4] <http://agepi.gov.md/sites/default/files/2015/09/Chestionar%20satisfactie%20clienti%20%28varian%20actuala%29.doc>